



Attn: PrimeOne/Odie Insurance
12 E. 49th St, Suite 2601
New York, NY 10017
(877) 327-0471

Claim Form

Fill out one claim form per pet. Submit itemized, legible invoices. Incomplete claim submissions may delay claim processing.

POLICYHOLDER INFORMATION				
Policy Number		Street Address		
Pet Name		Apt/Unit		
Named Insured		City		
Phone		State	Zip	

CLAIM DETAILS		
Claim Type	<input type="checkbox"/> Injury <input type="checkbox"/> Illness <input type="checkbox"/> Routine Care <input type="checkbox"/> Ongoing treatment of previously submitted claim	Claim Description:
Date of Service		
Claim Amount		

Signature: _____

Date: _____

Submitting your claim form and invoice(s)

Please submit your claim by one method only. Duplicate claim submissions will delay claim processing.

EMAIL: support@odiepetinsurance.com

----- OR -----

FAX: (530) 285-4258

No cover sheet necessary.



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FAX ONLY THE FRONT PAGE OF THIS CLAIM FORM
DO NOT PAPERCLIP OR STAPLE ANYTHING THAT MAY COVER A PART OF YOUR CLAIM FORM.

The Odie Member Portal gives you 24/7 access to your policy. Log on at portal.getodie.com/login.

How to File a Claim:

Step 1: Complete your claim form by checking the reason for the visit. If your pet was seen for an injury or illness, please write the diagnosis given by the vet in the claim description box provided.

Step 2: Obtain a copy of your itemized invoice(s) and any supporting documents (e.g. medical records, lab results, etc., if applicable) to send with your claim form.

Step 3: Send your claim and invoice to Odie.

The fastest and easiest way to submit a claim is through the Odie portal at portal.getodie.com/login and use our electronic claims upload process to submit your documents. Alternately, you can submit a claim using ONE of the below methods:

- Email: support@odiepetinsurance.com
- Fax: (530) 285-4258

Check your claim status online:

Log on to the Odie Member Portal at portal.getodie.com/login and click on “Claims” then “View Details”. The status of faxed or emailed claims will be available 72 hours after they are received.

We're Here to Help

Contact a Member Support representative toll free at 877-327-0471. Member Support is available Monday - Friday from 8:00 am to 5:00 pm Central.